

# Supply Review

Template

S&OP / IBP Management Review Christian Jahn (MBA/CSCP)

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# Executive Supply Review (ESR)

# Context & Objectives

# The ESR within the S&OP Planning Cycle





# The ESR within S&OP Planning Structure



Demand Planning	Supply Planning	Capacity Planning	Aggregation	Time Frame
Product Portfolio Strategy & Forecasting	Network Strategy	Footprint Strategy	Division/ Franchise/ Business Unit	3 – 5 Years
Demand, Sales & Logistic Planning	Operations Planning	Resource Planning	Brand/ Product Family/ Value Stream	18 – 24 Months
Delivery Schedule	Master Production Schedule (MPS)	Rough-Cut- Capacity (RCCP)	Product Groups/ Capacity Groups SKUs	6 – 12 Months
Distribution & Order Requirements (DRP)	Materials Requirements (MRP)	Capacity Requirements (CRP)	SKUs	3 – 6 Months

## **Objectives** of Executive Supply Review



### **Stakeholders**

### **Chair:**

**Leader Operations** 

#### Owner:

Leader Supply Planning

Plant Leader(s)

Procurement Leader(s)

Finance Leader(s)

R&D / Engineering Representative

Strategic Sourcing Representative

Demand Planning Representative

- Review & looking forward deliver visibility on supply accept or modify the provided supply scenarios (changes vs. last cycle / major constraints)
- ➤ Make decisions based on *delivered scenarios* for each brand, product family and / or capacity group where required
- ➤ Authorize changes in production or procurement rates, where significant costs or other consequences are involved, *orchestrated by supply planning*
- > "Break the ties" for areas where the supply planning team was unable to reach consensus discussions and deep dives are based on exceptions
- ➤ Confirm supply plan and decide to address adjustments in the commercial business plan, if needed agree and commit to action items by the different stakeholders
- Review performance & issues regarding service, product launches, capacity constraints, special projects and other issues
- Review and change existing policies and strategies where needed with regards to balancing demand and supply



# Executive Supply Review (ESR)

Review Structure (Template)

# Review Structure - Agenda



Topic	Content/ Description	Page(s)
<b>Focus topics,</b> decisions required of ESR Decision tracker of the last ESRs	<b>Scope of Review, Attendance &amp; Meeting actions,</b> Progress tracking, Exceptions and/or topics handed over to Reconciliation and/or Executive Review	8 - 10
<b>KPIs</b> by location, brand and/or product family	<b>KPIs by exception</b> (Trend & Performance review): Service, Supply Plan Attainment, Safety Stock Health & Inventory Positioning	11
Forecast/ NRP Update, Key changes & Trends	<b>Net requirement / forecast Summary</b> (update on changes vs. last cycle) Input to Supply Alignment , Inventory & Positioning, Capacity Planning	12
Engineering update	Update on R&D, NPI and CI projects, Input to Supply Alignment and Capacity Planning	13
Strategic Sourcing update	Update on <b>Strategic Supply Status</b> , Supply Alignment, Supply gaps by exceptions, Capacity bottlenecks, Corrective actions – resource and/or capital requirements	14
Supply response summary	Supply Alignment & Confirmation, Scenarios and assumptions, Cash & cost requirements	15
Supply Topics & Deep dives, Constraints, and/or SPoRs	<b>Constraint Review &amp; Supply Alignment</b> , Supply gaps by exceptions, Capacity bottlenecks, Corrective actions – resource and/or capital requirements	16 – 19
Financial alignment	<b>Financial Projection &amp; Reconciliation,</b> Inventory outlook, Demand & Supply Alignment (NRP – SP – Inventory – Shipments) vs. budget and/or latest projection	20
Capacity Review Tracker	Status and progress of capacity development plan, reviewed and decided in Capacity Review	21
Project Status Tracker	Status and progress of running Strategic Projects and/or Manufacturing Transfers	22
<b>Decision review,</b> ESR Quality & Minutes	Meeting actions, <b>Decisions</b> made <b>documentation</b> , Attendance tracking	23

# ESR Participants & Stakeholders



Participants	Information sharing with	
<ul> <li>✓ Name 1 (Role / Location)</li> <li>✓ Name 2 (Role / Location)</li> <li>✓ Name 3 (Role / Location)</li> <li>✓ Name 4 (Role / Location)</li> <li>✓ Name 5 (Role / Location)</li> <li>✓ Name 6 (Role / Location)</li> <li>✓</li> </ul>	<ul><li>– Name A (Role)</li><li>– Name B (Role)</li><li>– Name C (Role)</li></ul>	
Guest: ➤ Name 7 (Role)		

# **Decisions** required and/or **Focus Topics** to be reviewed within the ESR



Example

Business Unit	Location/ Supplier	Decision Required	Owner	Due Date	Validation Required via Reconciliation or Executive Review? Y/N
Franchise 1	Location 1	<ul> <li>Des-Investment, In-Sourcing and/or New Product Introduction to mitigate long-term over-capacity</li> </ul>	Plant Manager	DD/MM/YY	Y
Franchise 2	Location 3	<ul> <li>Add additional capacities from external partner for 2 months, but at a higher cost rate (\$55k) and short- term headcount increase needed (+4 FTE)</li> </ul>	Plant Manager	DD/MM/YY	N
Franchise 3	Location 4	<ul> <li>Escalation to Reconciliation and/or Executive S&amp;OP Review due to upcoming supply rupture</li> <li>Allocate additional engineering resources (\$150k)</li> <li>Re-allocate additional capacities for 3 months for supply catch up (20% upcharge costs = \$250k)</li> </ul>	Planning Leader Plant Manager	DD/MM/YY	Y

Business Unit	Location/ Supplier	Focus Areas / Information sharing / Knowledge Building
Franchise 1	Supplier X	Supplier opened 2 <sup>nd</sup> location. Ready for growth to support Brand A

# Decision made & Topic Tracker



Topic	Location/ Supplier	ESR from	Owner	Status

18-Feb-21

# **Executive Summary** of KPIs



Example

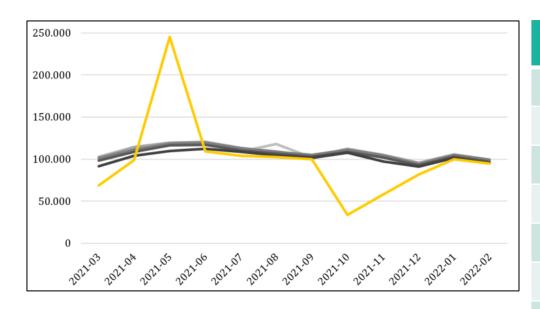
Location / Area	Product Availability	Backorder vs. COGS	Supply Plan Attainment (SPA)	Supply Plan Mix Attainment (SPMA)	Safety Stock Health (SSH)	Lines below Safety Stock / Net Health / Gap	Lines above Safety Stock / Excess	Capacity Utilization	Comment
Location 1	97%	2,4%	114%	68%	89%	12% / 43% / \$1′630k	27% / \$3′750k <b>↓</b>	<sup>72%</sup>	<ul><li>Main issue Capacity Utilization</li><li>KPIs on positive trend in general</li></ul>
Location 2	95%	o,7% <b>→</b>	98%	78% <b>→</b>	95%	5% / 72% / \$250k -	12% / \$1′750k	89% <b>→</b>	> All KPIs on positive trend
Location 3	<sup>92%</sup> <b>↓</b>	4,2% <b>→</b>	92%	<sup>6</sup> 7 <sup>%</sup> ↓	<sup>78%</sup> <b>↓</b>	18% / 54% / \$2'250k	9%/ \$1'200k	108%	<ul><li>Supply Mix Issues in Manufacturing</li><li>Over-time and Backorder</li></ul>
Location 4	67% ↓	<sup>12,3%</sup> <b>\</b>	94%	<sup>76%</sup>	69% ↓	29% / 25% / \$2′750k	6%/ \$125k <b>▼</b>	122%	<ul><li>Higher demand as forecasted</li><li>Catch up via Overtime</li></ul>
Total	93% ↓	3,8%	97%	70%	8 <sub>3</sub> %	15% / 49% / \$6′88ok	15% / \$6′825 <b>↓</b>	<sup>95%</sup> <b>↑</b>	<ul><li>Main issue product availability</li><li>Other KPIs on positive trend</li></ul>
Target	≥ 96%	≤ 2%	90% - 110%	≥ 75%	≥ 85%	≤ 10% / ≥ 85%	≤ 10%	75% - 90%	Trend vs. last review

- Comment A
- Comment B
- Comment C
- **>** ..

## Key NRP Changes versus last ESR (12m rolling)



Example



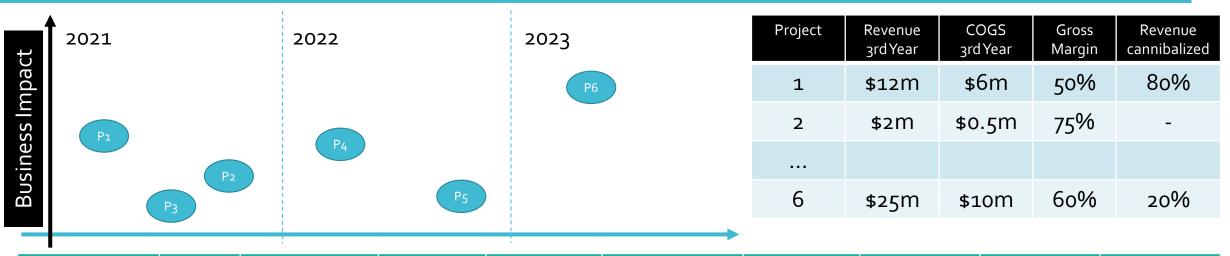
Location	Product Group	Last cycle (12 months)	Current Cycle (12 months)	Change
Location 1	Group A	41.400	43.800	+6%
	Group B	31.500	35.900	+14%
	Group C	1.172.300	1.139.800	-3%
Location 2	Group D	1.021.600	1.011.900	-1%
Location 3	Group E	11.700	11.200	-4%
	Group F	34.800	34.500	-1%
Location 4	Group G	19.000	18.700	-2%
Total		2.332.300	2.295.800	-2%

### Key Implications for Changes of latest NRP (12m rolling)

- Overall net rquirement forecast stable vs. last cycle
- <u>Challenge:</u> biggest market adjusted regional safety stock strategy: Ramp up in May and ramp down in October → Supply response and/or reconciliation strategy needed!
- ...

# **Engineering** Project Summary & Status





Project	#SKU	Location/ Supplier	Resources/ Staffing	Make vs. Buy	Process Development	Capacity Status	Transfer Completion	Launch Start	Supply Confirmed
Name 1	XX	Plant A					MM/YY	MM/YY	
Name 2	xx	Plant B					MM/YY	MM/YY	
Name 3	xx	Supplier X					MM/YY	MM/YY	
Name 4	xx	Plant A					MM/YY	MM/YY	
							MM/YY	MM/YY	

	Risks / Concerns	Changes / Impacts	Decisions Required
	<b>▶</b> A	<b>≻</b> A	<b>≻</b> A
	<b>▶</b> B	<b>&gt;</b> B	<b>≻</b> B
18-Feb-21	> C	> C	> C

# Strategic Sourcing – Key Supplier Summary



Supplier	Product Group	2020 Actuals	2021 Projection	2021 YTD	Quality	Supply Health ≤ 6 months	Supply Health > 6 months
Name 1	Group A	\$1,200k	\$1,900	\$300k			
Name 2	Group B, C	\$900k	\$950k	\$200k			
Name 3	Group D, E	\$750k	\$300k	\$50k			
Name 4	Group A	\$500k	\$100k	\$20k			

Example

Risks / Concerns	Changes / Impacts / Opportunities	Decisions Required
<ul> <li>Portfolio transfer from Supplier 4 to Supplier 1 in progress.</li> <li>Capacity ramp up at Supplier 1 delayed → Risk of supply constraints / rupture starting in 8 months</li> <li></li> </ul>	> A > B > C	<ul> <li>Extend contract Supplier 4 by 6 months to mitigate capacity ramp up delay at Supplier 1 → higher costs of \$250k</li> <li></li> </ul>





Location (Brand / Product Family)	Supply Response Summary / Mitigation Actions & Status			
Location 1 (Brand A, Brand B, Brand C)	Written Status Summary Over-Capacity  Major Action Items:  - A - B - C			
Location 2 (Brand C)	Written Status Summary  Major Action Items:  - A  - B  - C			
Location 3 (Brand A, Brand B)	Written Status Summary Supply Constraints  Major Action Items:  - A  - B  - C			
Location 4 (Brand D)	Written Status Summary Supply Gap and/or Rupture  Major Action Items:  - A - B - C			

### Impact Summary to reconcile Supply & Demand

	Supply Response to Demand (Revenue Risk / \$)	Cost / Headcount (Request / \$)	Inventory / Output (Change, Risk / \$)	Capital Investment (Additional / \$)
-21	N/A	N/A	N/A	N/A

## Supply Health Status by Location & Manufacturing Area



Example

### Location 4

Manufacturing Area	Safety Stock Health (SSH)	3 months Demand Plan (COGS / Units)	3 months constrained/ confirmed Supply Plan	Supply health < 3 months	Supply health 3-9 months	Supply health > 9 months	Comment
Area 1	58%	\$750k (7k Units)	\$8ook \$5ok (8k Units)	61%	82%	100%	<ul> <li>Supply confirmed for Demand</li> <li>Safety stock health back in 4 months</li> </ul>
Area 2	84%	\$1.000k (6k Units)	\$1.200 \$200k (7k Units)	86%	96%	100%	Supply and Safety Stock confirmed
Area 4	57%	\$1.600k (160k Units)	\$1.550k ( <mark>\$50k)</mark> (150k Units)	62%	80%	100%	<ul> <li>Supply confirmed for Demand</li> <li>Safety stock health back in 5 months</li> </ul>
Area 5	43%	\$1.750k (150k Units)	\$1.500k ( <mark>\$250k)</mark> (130k Units)	39%	44%	97%	<ul> <li>Supply not confirmed next 3 months</li> <li>Ongoing backorder risk</li> <li>Capacity ramp up in progress</li> <li>Supply back on track in 3 months and Safety stock health back in 12 months</li> </ul>
Area 6	88%	\$300k (2k units)	\$300k (\$0k) (2k units)	95%	100%	100%	Supply and Safety Stock confirmed

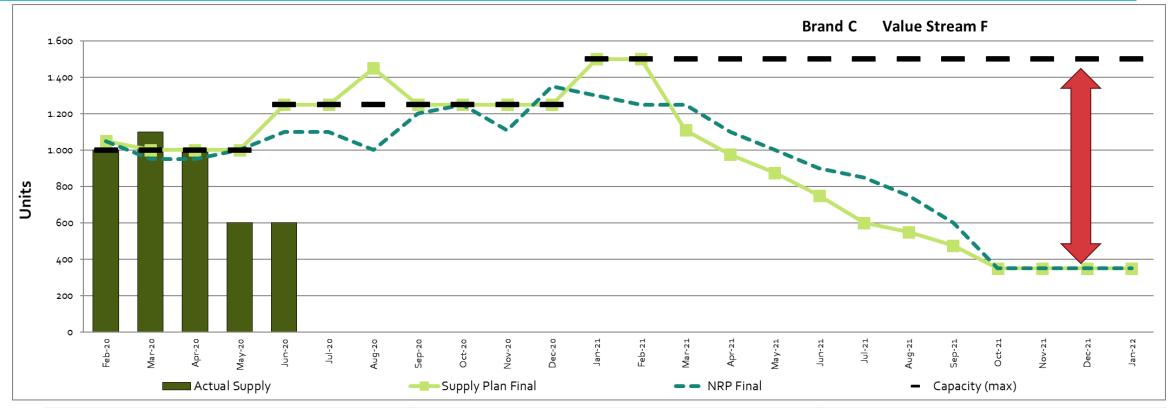
Thresholds



### Location 1 – Value Stream F



- Over Capacity -

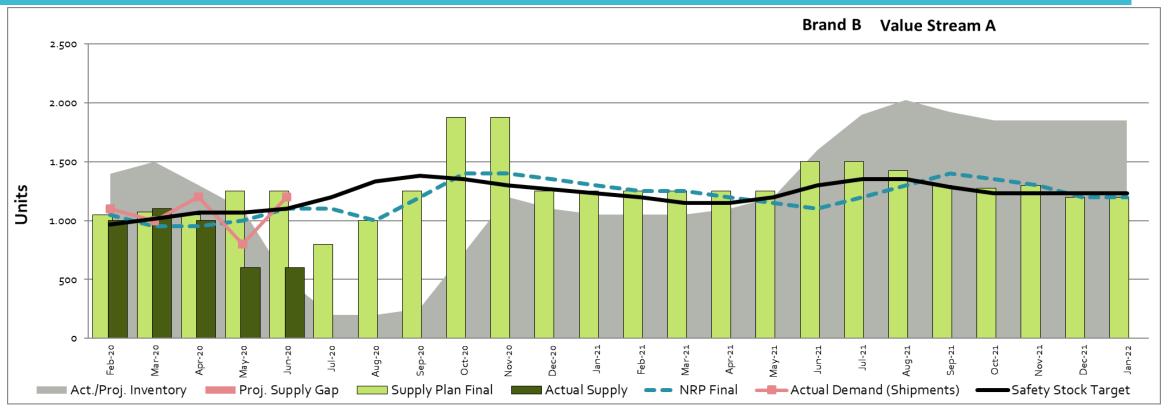


Demand - Supply Assumptions/ Impacts	Capacity / Safety Stock Assumptions	Completed Action Items	
Long-term Demand decrease due to phase out and/or cannibalization	> A > B > C	<ul><li>➢ A</li><li>➢ B</li><li>➢ C</li></ul>	
Risks / Concerns	Changes / Impacts / Opportunities	Decisions Required	
<ul> <li>Over-Capacity (Waste): Negative P&amp;L Impact – Under- Absorption – Depreciation challenges –</li> </ul>	► A ► B	Des-Investment, In-Sourcing and/or New Product	

### Location 3 – Value Stream A



- Supply Constraints -

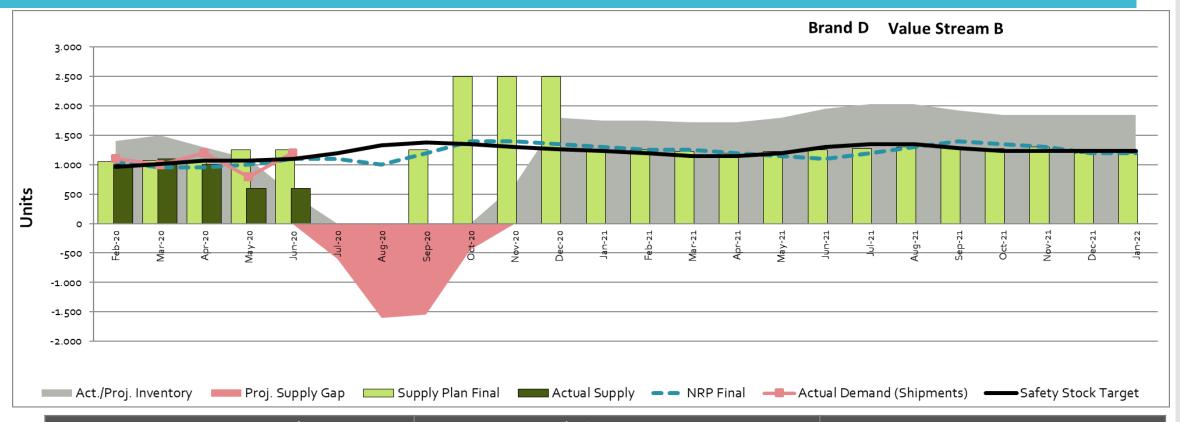


Demand - Supply Assumptions/Impacts	Capacity / Safety Stock Assumptions	Completed Action Items		
▶ A ▶ B	Capacity decrease due to needed maintenance activities	<ul><li>▶ A</li><li>▶ B</li></ul>		
Risks / Concerns	Changes / Impacts / Opportunities	> C  Decisions Required		
Long-Term challenges with Safety Stock Level to keep Product Availability Commitment – Revenue Risk and potential Top Line Impact	> A > B > C	<ul> <li>Add additional capacities from external partner for 2 months, but at a higher cost rate (\$55k) and short term headcount increase needed (+4 FTE)</li> </ul>		

### Location 4 – Value Stream B



- Supply Gap/ Rupture-



	Demand - Supply Assumptions/Impacts	Capacity / Safety Stock Assumptions	Completed Action Items
I.	A B C	Supply Rupture due to equipment break-down in bottleneck area	<ul><li>➢ A</li><li>➢ B</li><li>➢ C</li></ul>
	Risks / Concerns	Changes / Impacts / Opportunities	Decisions Required
1	<ul> <li>Supply back log catch up not possible with normal capacity offer</li> <li>Revenue loss / risk of \$600k per month of rupture</li> </ul>	<ul><li>➢ A</li><li>➢ B</li><li>➢ C</li></ul>	<ul> <li>Escalation to Reconciliation and/or Executive S&amp;OP Review</li> <li>Allocate additional engineering resources (\$150k)</li> <li>Re-allocate additional capacities for 3 months for supply catch up (20% upcharge costs = \$250k)</li> </ul>

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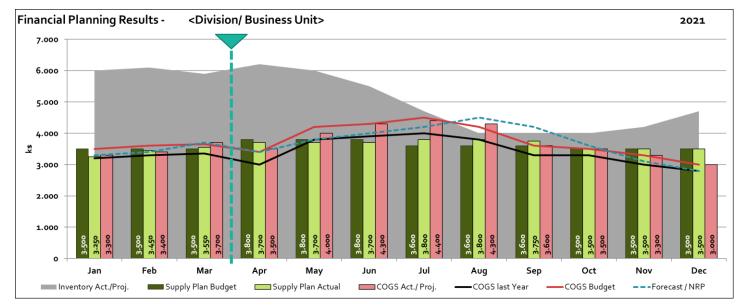
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# Financial Alignment – Supply Network



Example



#### **Risks / Concerns**

- Q1 Shipments \$0,4m behind budget
- Q2 Forecast \$0,6m below expectations
- FY variance of \$0,3m between latest projection of Division vs. Operations
- **|**▶ ...

#### **Changes / Impacts / Opportunities**

- Q3 Forecast shows an upside potential of \$0,6m
- ➣ ...

#### **Decisions Required**

- Follow up and reconciliation needed with Division/BU needed to close forecast variance
- ▶ ..

<u>Division</u> (	DP vs. Shi	pments):

Met Requirement Plan – COGS: Not aligned

### Location Financials (SP vs. FI-Plan):

Supply Plan – Inventory – COGS: aligned

### Location Operations (Execution vs. SP):

3 Supply Plan execution: aligned

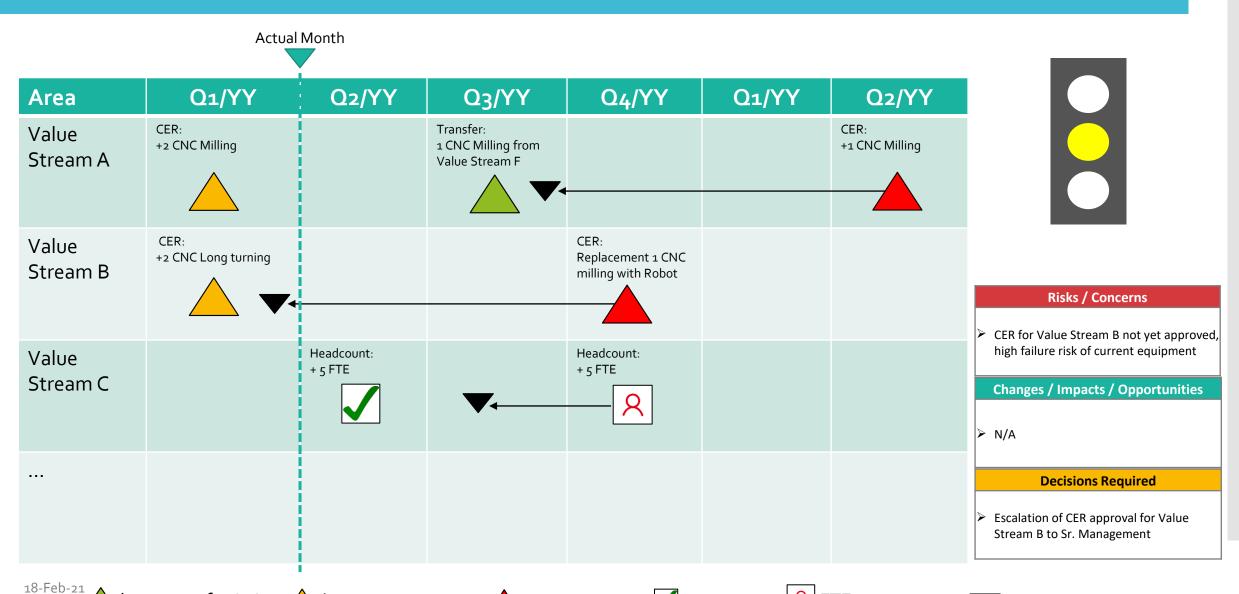
### **Inventory** (Cash impact):

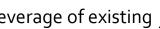
(4) Inventory Change: decrease

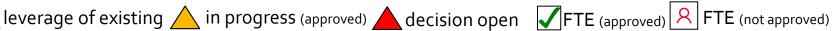
m\$	Q1	Q2	Q <sub>3</sub>	Q4	Total	
COGS last Year	\$9,9	\$10,7	\$11,1	\$9,1	\$40,8	
Forecast / NRP	\$10,4	\$11,2	\$12,9	\$9,5	\$44,0	7
Variance COGS vs. FC	\$0,0	\$0,6	-\$0,6	\$0,3	\$0,3	
COGS Budget	\$10,8	\$11,9	\$12,3	\$9,8	\$44,8	- 1
COGS Act./ Proj.	\$10,4	\$11,8	\$12,3	\$9,8	\$44,3	
COGS Budget Variance	-\$0,4	-\$0,1	\$0,0	\$0,0	-\$0,5	J
SP Budget	\$10,5	\$11,4	\$10,8	\$10,5	\$43,2	
SP Act. / Proj.	\$10,3	\$11,1	\$11,4	\$10,5	\$43,2	
SP Budget Variance	-\$0,3	-\$0,3	\$0,5	\$0,0	\$0,0	-(3)
Average Inventory	\$6,0	\$5,9	\$4,2	\$4,3	\$5,1	
Inventory Change	-\$0,2	-\$0,7	-\$1,0	\$0,7	-\$1,1	<b>→</b> / <sub>1</sub> - 2
Avg. DII forward	51	45	32	40	42	<b>→</b> 4
SP - Inventory - COGS	\$0,0	\$0,0	\$0,0	\$0,0	\$0,0	
COGS Growth rate in %	6%	10%	11%	8%	9%	

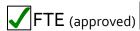
# Capacity Review Tracker (18 months rolling)





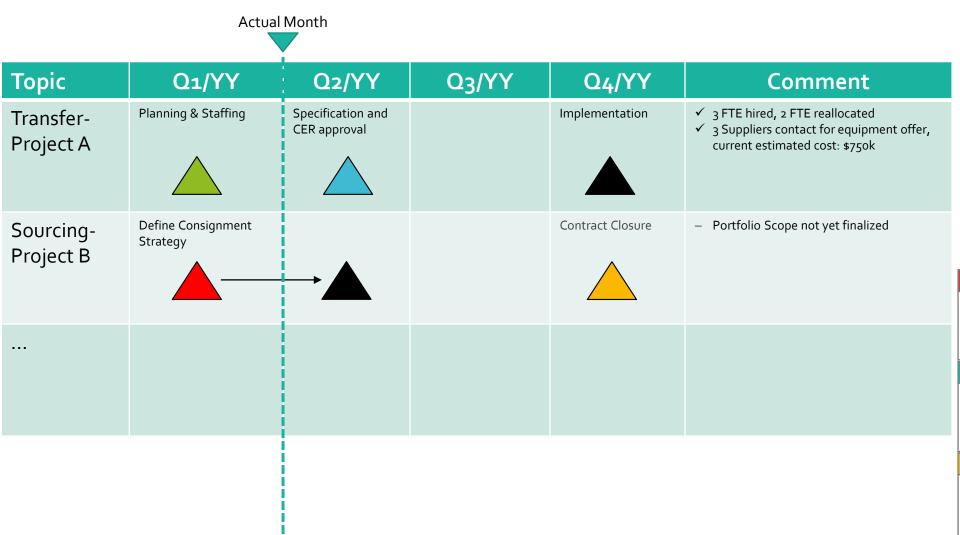






# Project Status Tracker (12 months rolling)







#### Risks / Concerns

Delay of consignment strategy can impact next year inventory budget by \$2,3m

#### **Changes / Impacts / Opportunities**

Timeline of Sourcing Project B can be improved w/ additional Resources

#### **Decisions Required**

Re-allocate 1 FTE in addition on Sourcing Project B for 6 months: +\$40k Project costs

### **Decisions** made within the ESR



Example

Business Unit	Location/ Supplier	Decision Required	Owner	Due Date	Validation Required via Reconciliation or Executive Review? Y/N
Franchise 1	Location 1	<ul> <li>Des-Investment, In-Sourcing and/or New Product Introduction to mitigate long-term over-capacity</li> </ul>	Plant Manager	DD/MM/YY	Υ
Franchise 2	Location 3	<ul> <li>Add additional capacities from external partner for 2 months, but at a higher cost rate (\$55k) and short- term headcount increase needed (+4 FTE)</li> </ul>	Plant Manager	DD/MM/YY	N
Franchise 3	Location 4	<ul> <li>Escalation to Reconciliation and/or Executive S&amp;OP Review due to upcoming supply rupture</li> <li>Allocate additional engineering resources (\$150k)</li> <li>Re-allocate additional capacities for 3 months for supply catch up (20% upcharge costs = \$250k)</li> </ul>	Planning Leader Plant Manager	DD/MM/YY	Υ

Franchise 1 / Location 1: Approved

Franchise 2 / Location 3: Not approved – reach out Location 2 to review support opportunities in-house

Franchise 3 / Location 4: Approved – escalation will be managed via Reconciliation meeting



# Author

Introduction summary



### Christian Jahn

Diplom-Betriebswirt (BBA) – DHBW Lörrach MBA (Business Integration) – Julius-Maximilians-University Würzburg

Certified Supply Chain Professional (CSCP) – APCIS

Chief Technology Manager (CTM) – WZL RWTH Aachen & Fraunhofer IPT SAP Certified Business Associate (ERP 6.0)

### Professional Background

- Supply Chain Management, Planning & Execution
- Operations & Plant Management
- Business Process Development, Implementation & Validation
- > ERP & IT Solutions
- Quality Management
- > 20+ years in Metal Processing & Medical Device Industry

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